



# **Heated Underblanket Single/Double/King White**



# IGHB00350 / IGHB00351 / IGHB00352

Please read these instructions carefully before use and retain for future reference.

Before switching on you appliance, always check for any damage which may have been caused in transit.

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#### IMPORTANT SAFETY INSTRUCTIONS

**Important:** Read and follow all of the instructions even if you feel you are familiar with the product and find a place to keep this manual handy for future reference.

- Unpack this product and ensure it has not been damaged during transportation or opening.
- Ensure the product is only used indoors and in the way it is intended.
- Only use when dry.
- Only use the lead provided.
- Only use the heated blanket when laid flat on your mattress, avoid creasing and do not use when folded.
- If used when folded the heated blanket will activate the permanent protection function. This cannot be repaired at home.
- Do not use the heated blanket on an adjustable bed.
- The blanket must only be used as an underblanket.
- Controls must be used on top of the heated blanket and not trapped underneath.
- The heated blanket must not be used on a sofa bed or inflatable air bed.
- Sharp objects such as pins could harm the internal wires, ensure these are kept away from the product.
- Cleaning and user maintenance must not be made by children.
- Children under the age of 3 must not use the appliance due to their inability to react to overheating.
- This appliance can be used by children older than 3 years and younger than 8 years under supervision and with the control always set to the lowest temperature setting.
- Constant use at the highest temperature may cause skin irritations or burns so must be avoided.
- The cable and control unit of the appliance may cause risks of entanglement, strangulation, tripping or treading if not correctly arranged. The user shall make sure that excess ties and electric cords shall be arranged in a safe way.
- If the power cord is damaged, it must be replaced by the manufacturer in order to avoid a hazard.

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- When not in use for long periods, unplug the blanket from the mains socket.
- If you no longer wish to use the appliance, ensure it is unusable by cutting the power lead when disconnected and dispose of in the correct way.
- Do not dry clean.
- Do not unplug the product by pulling on the power cord.
- Do not attempt any repairs on the electric blanket yourself.
- The power cord of the appliance cannot be changed or repaired. If the cord is damaged, the appliance must be disposed of.
- For all night use or continuous use, please set to '1'.



**WARNING:** Please take note of the above points. Otherwise, your blanket may overheat due to improper use, which could lead to fire and injury.

### **SPECIFICATION**

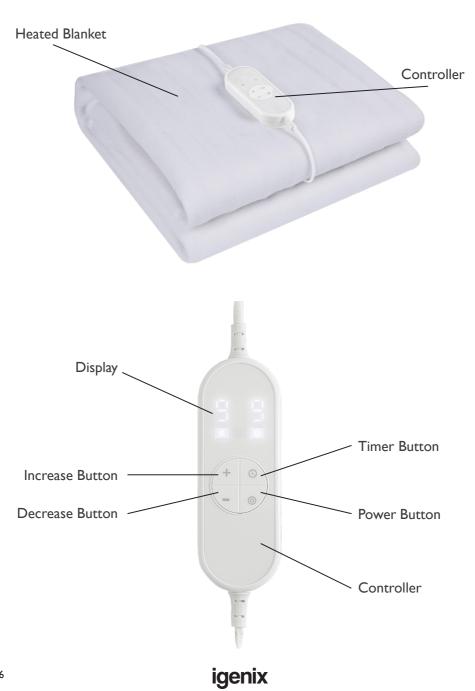
Model	IGHB00350 - Single	
Brand	Igenix	
Voltage (V)	220-240	
Frequency (Hz)	50	
Power (W)	40	
Overheat Protection	Yes	
Product Dimensions (mm)	H:1350 x W:650	
Net Weight	0.8kg	

Model	IGHB00351 - Double
Brand	Igenix
Voltage (V)	220-240
Frequency (Hz)	50
Power (W)	75
Overheat Protection	Yes
Product Dimensions (mm)	H:1350 x W:1200
Net Weight	1.2kg

Model	IGHB00352 - King	
Brand	Igenix	
Voltage (V)	220-240	
Frequency (Hz)	50	
Power (W)	120	
Overheat Protection	Yes	
Product Dimensions (mm)	H:1650 x W:1350	
Net Weight	1.55kg	

For further information about this product, including the power consumption in low power modes required by (EU) 2023/826, go to https://www.igenix.co.uk/and search for IGHB00350 / IGHB00351 / IGHB00352.

# **APPLIANCE OVERVIEW**



#### **OPERATING INSTRUCTIONS**

#### **Fitting Instructions**

**Please Note:** Ensure your electric blanket is covered during use to retain the heat. This product must only be used as an underblanket and secured to the mattress correctly to ensure it does not move. Please follow the below fitting instructions. Do not use in a folded condition, this will trip the overheat sensor.

- Open the electric blanket fully and place flat on your mattress.
- The mains lead needs to be positioned at the pillow end and the controller not covered.
- Secure the electric blanket to your mattress using the elasticated straps, simply slip the straps underneath the bottom of your mattress.
- Once the blanket is fitted flat on your mattress connect the heat selector plug to the socket on the blanket.
- Check regularly to ensure the electric blanket remains secure and crease free.

# **Using your Heated Blanket**

Once the heated blanket has been fitted to the bed correctly and the power source has been connected as instructed, plug the power lead into the closest socket at the pillow end of the bed, please ensure the lead is not stretched.

This product is designed to preheat your bed to the desired temperature using the temperature control switch.

- When you turn on the controller, the default setting is 0 and the timer is 9 hours. If there is no operation it will automatically shut down after 30 seconds.
- Press the temperature adjustment + button to increase the temperature setting, up to a maximum of setting 9.
- Press the temperature adjustment button to decrease the temperature setting, down to a minimum of setting I.
- Press the timer button to cycle between I-9 hours.

#### **CLEANING & MAINTENANCE**

#### **Washing Instructions**

The Heated Blanket can be hand washed, or machine washed. It cannot be dry cleaned. Before washing, disconnect all electrical leads from the product and power supplies.

- Prior to washing it is essential that you measure the electric blanket to
  ensure that it has returned to approximately its original size once dry.
- Hand wash use a mild washing powder or detergent and warm water, soak for 5 minutes, gently wash and rinse thoroughly in clean water.
- Machine wash wash as wool at 40°C following the manufacturers instructions.
- Do not allow the heat controller to be immersed in liquid.

#### **Drying Instructions**

- Never wring the electric blanket.
- Re-shape the electric blanket prior to drying.
- Air dry on a clothesline, avoid using pegs in the wire sections as this may damage the circuit.
- Please ensure the electric blanket is completely dry before use.

#### After washing, please inspect before use

Inspect to ensure no wires are visible through the surface, ensure the wires have not formed loops or twisted back by holding it up to the window. Check the controller, power supply cord and plug regularly for cuts or damage.

#### Storing your electric blanket

- Allow the electric blanket to fully cool before storing away.
- The best storage method is to leave on the bed; however, you may roll or fold without creasing.
- Ensure the heated blanket is stored without any heavy items on top, this
  could cause deep creases and damage to the wiring.

# **TROUBLE SHOOTING GUIDE**

Please refer to the trouble shooting guide when experiencing an issue with your heated blanket. If you still cannot determine the fault, then please call our Customer Service number 01473 271272.

Fault	Possible Cause	Solution
The blanket does not work.	Not properly plugged into the mains wall socket.	Plug in firmly.
	No electricity in the mains power socket.	Check the fuse or breaker.

### **FUSE REPLACEMENT**

# Fuse Replacement (Class I)

This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



#### **DISPOSAL INFORMATION**

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.



Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.



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#### **Igenix Warranty Terms & Conditions**

This product is guaranteed for a period of 12 months as standard from the date of purchase against mechanical and electrical defects. You can extend your warranty for a further 12 months by registering your product.

Upon registration we will cover your product for a period of 24 months from the original purchase date against any mechanical or electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

#### Customer Service Department 38 Bluestem Road, Ransomes Europark Ipswich, IP3 9RR

Please quote the Product Code which begins 'IG' or 'DF' and the PO Number on the front of the manual, and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.

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#### Thank you for choosing Igenix

As a valued customer we would like to offer you a FREE 2 year warranty to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the 2 year warranty you must register your product within 30 days of purchase. The full Terms & Conditions of our warranty policy are shown on the opposite page. They are also available on our website. **www.igenix.co.uk** 



UK: 38 Bluestem Road, Ransomes Europark, Ipswich, Suffolk, IP3 9RR EU: Castle Electrical Factors Ltd., Dundalk, A91 KA9R, IR Tel. 01473 271 272

Disclaimer: Igenix operate a policy of continual improvement and development.

We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.

All diagrams and images shown in this manual are for illustration purposes only.