

2kW Upright/Flat Fan Heater



IG9010

PO Number:

IMPORTANT: THIS PRODUCT IS ONLY SUITABLE FOR WELL INSULATED SPACES OR OCCASIONAL USE

Please read these instructions carefully before use and retain for future reference

**Before switching on your appliance,
always check for any damage which may have been caused in transit**

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SAFETY INSTRUCTIONS

Important: Read and follow all of the instructions even if you feel you are familiar with the product and find a place to keep this manual handy for future reference.

- Make sure the unit is connected to an earthed power supply of the correct rating (refer to the rating label located on the unit). Ensure that the electricity supply in your home is rated at 220-240 volts before operating the appliance.
- This appliance should only be used by adults.
- Cleaning and user maintenance shall not be made by children.
- Keep the appliance and its cord out of reach of children.
- Children shall not play with the appliance.
- The appliances cannot be used by persons with reduced physical, sensory or mental capabilities.
- This product is intended for domestic use only.
- The heater is not designed for use as the main form of heating.
- This product **igenix** has been designed for household and indoor use only. Do not use the heater outdoors.
- If the mains lead of this appliance becomes damaged then it must be replaced by the manufacturer's service agent or a suitably qualified person using the same rated cable in order to avoid a hazard.
- Keep the mains lead away from the hot body of the appliance

and always unroll lead completely to avoid dangerous overheating.

- Always turn off the appliance and unplug when not in use or before carrying out cleaning, maintenance or moving locations.
- Ensure the appliance is used on a flat, even surface, positioned away from curtains and furniture which could cause a fire hazard.
- There are no user serviceable parts inside this heater.
- Do not remove plug from power socket until and appliance is switched off and never remove by pulling the supply cord. Always grip the plug.
- Do not cover or obstruct any of the heat outlet grilles or air intake openings of the heater.
- Do not insert any objects through the heat outlet of air intakes grilles.
- Do not place the heater directly below a socket outlet.
- Ensure that the heater is not positioned close to curtains or furniture as this may create a fire hazard.
- Do not use the heater in areas where flammable liquids are stored or flammable fumes may be present.
- Do not twist, kink or wrap the cord around the appliance as this may cause the insulation to weaken and split.
- Do not place the heater on carpets with a deep pile. Do not run the cord under carpeting, rugs or runners. Arrange cord away from traffic so that it will not be tripped over. Keep the cord a safe distance from the inlet and outlet grilles.
- Use of an extension cord is not recommended with this appliance.
- Do not use the appliance to dry clothes.
- Do not store the appliance while it is still hot.
- Do not operate with the cord coiled as a build-up of heat could be sufficient to become a hazard.
- Attention: the front grille gets hot during use.
- The most common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the grilles.

- Do not reach for an appliance that has fallen into water. Switch off at supply and unplug immediately
- Never place the heater where it may fall into water, or stand on a damp floor.
- Do not use the unit in a wet room, such as a bathroom or laundry room or in areas where the unit is likely to get splashed.
- To protect against fire, electric shock or injury do not immerse the heater, power cord or plug in water or any other liquid.
- Do not operate appliance with wet hands.
- Use this appliance only as describe in the manual. Any other use is not recommended by the manufacturer and may case fire, electric shock or injury.

SPECIFICATION

Supply Voltage:	220-240V~, 50-60Hz
Max Output:	2000W

Technical specification

Item	Symbol	Value	Unit
Heat output			
Nominal heat output	P_{nom}	2	kW
Minimum heat output (indicative)	P_{min}	1	kW
Minimum continuous heat output	$P_{max,c}$	2	kW
Auxiliary electricity consumption			
At nominal heat output	eI_{max}	0	kW
At minimum heat output	eI_{min}	0	kW
In standby mode	eI_{sb}	0	kW

Item	Unit
Type of heat input, for electric storage local space heaters only (select one)	
manual heat charge control, with integrated thermostat	N/A
manual heat charge control with room and/or outdoor temperature feedback	N/A
electronic heat charge control with room and/or outdoor temperature feedback	N/A
fan assisted heat output	N/A
Type of heat output/room temperature control (select one)	
single stage heat output and no room temperature control	[no]
Two or more manual stages, no room temperature control	[no]
with mechanic thermostat room temperature control	[yes]
with electronic room temperature control	[no]
electronic room temperature control plus day timer	[no]
electronic room temperature control plus week timer	[no]
Other control options (multiple selections possible)	
room temperature control, with presence detection	[no]
room temperature control, with open window detection	[no]
with distance control option	[no]
with adaptive start control	[no]
with working time limitation	[no]
with black bulb sensor	[no]

APPLIANCE OVERVIEW



OPERATING INSTRUCTIONS

Choose a suitable location for the heater ensuring you have taken account of the safety instructions

NOTE: It is normal that when the heater is turned on for the first time or after not being used for a long period of time that it may emit a slight smell and fumes. These will disappear when the heater has been on a short while.

- Take out the heater from its box carefully. Please save the box to store the heater when not in use.
- Plug the unit into a power socket. Do not to use the same electrical socket as another high wattage electrical appliance in order to avoid overloading the circuit.
- Use the heat / fan selector control to choose your mode.
 - 1) The first level is the fan function only
 - 2) The second level is 1kW power
 - 3) The third level is 2kW – full power.
- The thermostat can be adjusted between 0- 40°C
- Turn the dial to increase or decrease the temperature.

Overheat Protection

This appliance is fitted with a safeguard that will automatically shut the power off should any part of the heater begin to overheat. The heater will automatically come back on when it has cooled down. The heater will work again as normal once it has cooled down. Check for anything surrounding the heater that may have caused it to overheat such as clothing or curtains covering the air inlet or outlet grille.

CLEANING & MAINTENANCE

Always unplug the heater from the wall and allow it to cool. Clean the outside by wiping with a damp cloth (not wet). Do not use detergents or abrasives materials. Do not allow for any water to enter the heater. You can use a vacuum cleaner to remove dust from the inlet and outlet grille. Ensure that both the heater and plug are dry before being plugged in again.

Storing the Heater

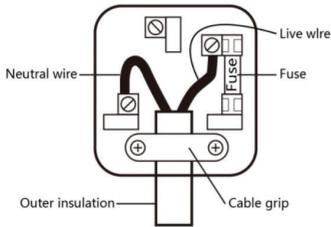
When the heater is not used for long periods of time, it should be protected from dust and stored in a clean dry place. The original packaging box can be saved and used to store the heater away.

TROUBLESHOOTING GUIDE

Please refer to the trouble shooting guide when experiencing an issue with your heater. If you still cannot determine the fault then please call our Customer Service number 01473 271272.

Problem	Possible Cause	Solution
The heater does not work.	<ol style="list-style-type: none"> 1. Not properly plugged into the mains wall socket. 2. Not switched on 3. No electricity in the mains wall socket. 	<ol style="list-style-type: none"> 1. Plug in firmly. 2. Make sure appliance is switched on. 3. Check fuse or breaker.
The heater is getting too hot	<ol style="list-style-type: none"> 1. Inadequate air flow 2. Heat setting too high 3. Vents are blocked 	<ol style="list-style-type: none"> 1. Make sure there is circulating air in the room 2. Adjust heat settings accordingly 3. Make sure all vents are clear and free from obstruction.
The heater is not heating up.	<ol style="list-style-type: none"> 1. Thermostat not turned high enough 2. The selector control is on too low 	<ol style="list-style-type: none"> 1. Adjust the thermostat to a high temperature 2. Turn the selector control to the higher 2kW setting

MAINS PLUG FUSE REPLACEMENT



(Class II)

Remove the central screw on the plug and open the shell. Take out the fuse and replace with a new fuse of the same Amp. Install the shell again and tighten the screws.



Igenix Warranty Terms & Conditions

This product is guaranteed for a period of 12 months as standard from the date of purchase against mechanical and electrical defects. You can extend your warranty for a further 12 months by registering your product.

Upon registration we will cover your product for a period of 24 months from the original purchase date against any mechanical or electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department
38 Bluestem Road, Ransomes Europark
Ipswich, IP3 9RR**

Please quote the Product Code which begins 'IG' or 'DF' and the PO Number on the front of the manual, and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.



Thank you for choosing Igenix

As a valued customer we would like to offer you a FREE 2 year warranty to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the 2 year warranty you must register your product within 30 days of purchase. The full Terms & Conditions of our warranty policy are shown on the opposite page. They are also available on our website. **www.igenix.co.uk**

DISPOSAL INFORMATION

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.



Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

igenix

38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR

Tel. 01473 271 272

Disclaimer: Igenix operate a policy of continual improvement and development. We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice. All diagrams and images shown in this manual are for illustration purposes only.