

## 800W Quartz Heater



# IG9509

PO Number:

**IMPORTANT:** THIS PRODUCT IS ONLY SUITABLE FOR WELL INSULATED SPACES OR OCCASIONAL USE

**Please read these instructions carefully before use and retain for future reference**

**Before switching on your appliance**

**Always check for any damage which may have been caused in transit**

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## SAFETY INSTRUCTIONS

**Important:** Read and follow all of the instructions even if you feel you are familiar with the product, and find a place to keep this manual handy for future reference.

- The appliance should not be used if it has been dropped or if there are visible signs of damage.
- This appliance should only be used by adults.
- Cleaning and user maintenance shall not be made by children.
- Keep the appliance and its cord out of reach of children.
- Children shall not play with the appliance.
- The appliances cannot be used by persons with reduced physical, sensory or mental capabilities.
- This product is intended for domestic use only.
- This product is for indoor use only. Do not use the heater outdoors.
- Ensure that the electricity supply in your home is rated at 220-240volts before operating the appliance.
- If the mains lead of this appliance becomes damaged then it must be replaced by a suitably qualified electrician using the same rated cable in order to avoid a hazard.
- Children should be supervised to ensure that they do not play with the appliance.
- Always turn off and unplug the appliance before attempting to move and when not in use.

- Do not use the heater unless the feet are attached correctly.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- Do not reach for an appliance that has fallen into water. Switch off at supply and unplug immediately.
- Never place the heater where it may fall into water, or stand on a damp floor.
- Do not cover or obstruct any of the heat outlet grilles of the heater.
- Do not place the heater on carpets with a deep pile.
- Always ensure that the heater is placed on a firm flat surface.
- Always operate upright.
- It is normal for the appliance to make ‘cracking’ noises when it is heating up and cooling down.
- Never leave the appliance unattended whilst in use.
- This appliance heats up when in use. To avoid burns, do not let bare skin touch the hot surface. Switch off and let the appliance cool before moving or touching.
- Ensure that the heater is not positioned close to curtains or furniture as this may create a fire hazard. Place at least 50cm away from furniture and other objects.
- Do not place the heater in front of, or immediately below a wall socket.
- Do not insert any objects through the heat outlet grilles.
- Do not use the heater in areas where flammable liquids are stored or flammable fumes may be present.
- To protect against fire, electric shock or injury do not immerse the heater, power cord or plug in water or any other liquid.
- Do not twist, kink or wrap the cord around the appliance, this may cause the insulation to weaken and split.
- Do not run the cord under carpeting, rugs or runners. Arrange cord away from traffic so that it will not be tripped over.
- The use of an extension cord with this appliance is not recommended.

- Do not operate with the cord coiled as a build-up of heat could be sufficient to become a hazard.
- Do not place the appliance close to a radiant heat source.
- Do not store the appliance while it is still hot.
- Do not remove plug from power socket by pulling the power cord. Always grip the plug.
- Do not remove the plug socket until the appliance is switched off.
- Do not use the appliance to dry clothes.
- Do not operate appliance with wet hands.
- The most common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the grilles.
- Use this appliance only as described in the manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.
- Do not use this heater with a programmer, timer or any other device that switches the heater on automatically.
- There are no user serviceable parts inside and the casing should not be opened by anyone other than a qualified electrician.

**WARNING:** In order to avoid overheating, do not cover the heater.

## APPLIANCE OVERVIEW



## SPECIFICATIONS

Product:	Quartz Heater
Model Number:	IG9509
Brand:	Igenix
Colour:	White
Wattage (W):	800W
Frequency (Hz):	50-60Hz
Voltage (V):	220-240V
Product Dimensions (mm):	H:370 x W:295 x D:145
Net Weight (kg):	0.95
Class:	I
Power Settings:	400W/800W
Overheat Protection:	Yes
Auto Cut-Off:	Yes

## Technical specification

Item	Symbol	Value	Unit
Heat output			
Nominal heat output	$P_{nom}$	0.8	kW
Minimum heat output (indicative)	$P_{min}$	0	kW
Minimum continuous heat output	$P_{max,c}$	0.8	kW
Auxiliary electricity consumption			
At nominal heat output	$eI_{max}$	0	kW
At minimum heat output	$eI_{min}$	0	kW
In standby mode	$eI_{sb}$	0	kW

Item	Unit
Type of heat input, for electric storage local space heaters only (select one)	
manual heat charge control, with integrated thermostat	[no]
manual heat charge control with room and/or outdoor temperature feedback	[no]
electronic heat charge control with room and/or outdoor temperature feedback	[no]
fan assisted heat output	[no]
Type of heat output/room temperature control (select one)	
single stage heat output and no room temperature control	[no]
Two or more manual stages, no room temperature control	[yes]
with mechanic thermostat room temperature control	[no]
with electronic room temperature control	[no]
electronic room temperature control plus day timer	[no]
electronic room temperature control plus week timer	[no]
Other control options (multiple selections possible)	
room temperature control, with presence detection	[no]
room temperature control, with open window detection	[no]
with distance control option	[no]
with adaptive start control	[no]
with working time limitation	[no]
with black bulb sensor	[no]

# ASSEMBLY INSTRUCTIONS

You will need to assemble the appliance and the feet together:

- The appliance has two feet that slot into the back of the unit.
- Make sure both feet are securely in before switching the appliance on.
- Make sure the unit is balanced correctly on a solid, flat surface.

**Important:** When the appliance is in use, it should always be kept vertical (handle should be at the top.) Putting the appliance in any other position could be dangerous and cause a potential fire hazard.

## Location of the Appliance

- The appliance should be positioned where you most need the warmth.
- Do not locate the appliance under a fixed power point.
- Always ensure that the appliance is placed at least 50cm away from furniture, curtains, walls etc.
- Do not locate the appliance on a deep pile carpet. This could cause the appliance to be unstable and cause the Tip Over Safety Switch to operate.

## Plugging in the Appliance

Before plugging the appliance into the mains, ensure that your supply voltage is the same as what is shown on the rating plate of the appliance. Try to avoid contact between the heater and clothes, household linen, furniture, inflammable material and the power socket.

# OPERATING INSTRUCTIONS

1. Insert the plug into a suitable socket ensuring the lead is neither near the heat source nor a tripping hazard.
2. Switch the appliance on and off by the two switches located at the bottom right hand corner of the appliance.
3. Each switch operates one element.
4. There are two heat settings, operated by the two switches -400W/800W.

**Note:** When first used, or after being stored for a long period, smoke may be emitted for a short while. This is normal.

# CLEANING AND MAINTENANCE

Before attempting any cleaning or maintenance of the appliance, allow it to cool completely and ensure that the plug is removed from the power supply.

To clean the appliance, use a soft damp cloth without any abrasives or detergents on. If the heater is not going to be used for a long period of time, store the heater in a dry place. Storing the heater in a damp environment could cause the heater to rust and/or will effect the electronics in the heater which is not covered by your guarantee.

Do not allow for any water to enter the heater. You can use a vacuum cleaner to remove dust from the grille.

## Storing the Heater

When the heater is not used for long periods of time, it should be protected from dust and stored in a clean dry place. The original packaging box can be saved and used to store the heater away.

# MAINS PLUG FUSE REPLACEMENT

## Fuse Replacement (Class I)

This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



## TROUBLE SHOOTING

Please refer to the trouble shooting guide when experiencing an issue with your heater. If you still cannot determine the fault then please call our Customer Services number 01473 271272

Problem	Possible Cause	Solution
The appliance does not work.	The appliance is not properly plugged into the wall socket.	Plug the appliance in firmly.
	The appliance is not switched on.	Make sure the appliance is switched on.
	There is no electricity running through the mains wall socket.	Check the fuse or breaker.
The heater is getting too hot.	The chosen setting is too low.	Switch on an additional element.
	Draft from windows or door.	Block up any drafts with draft excluders.
The room is too hot.	The chosen setting is too high.	Switch off an element switch.



## DISPOSAL INFORMATION

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.

Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.





## Igenix Warranty Terms & Conditions

This product is guaranteed for a period of 12 months as standard from the date of purchase against mechanical and electrical defects. You can extend your warranty for a further 12 months by registering your product.

Upon registration we will cover your product for a period of 24 months from the original purchase date against any mechanical or electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department  
38 Bluestem Road, Ransomes Europark  
Ipswich, IP3 9RR**

Please quote the Product Code which begins 'IG' or 'DF' and the PO Number on the front of the manual, and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.



## **Thank you for choosing Igenix**

As a valued customer we would like to offer you a FREE 2 year warranty to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the 2 year warranty you must register your product within 30 days of purchase. The full Terms & Conditions of our warranty policy are shown on the opposite page. They are also available on our website. **[www.igenix.co.uk](http://www.igenix.co.uk)**

# **igenix**

**38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR**

**Tel. 01473 271 272**

Disclaimer: Igenix operate a policy of continual improvement and development.  
We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.  
All diagrams and images shown in this manual are for illustration purposes only.